

Dungog FloodSafe Guide

Emergency Phone Numbers

NSW SES	132 500
Life-threatening emergencies	000

Phone Numbers

NSW SES Information Line	1800 201 000
Police Assistance Line	131 444
Dungog Council	4995 7777
Disaster Welfare Assistance Line	13 77 88





Websites

NSW SES
 Latest warnings and information: www.ses.nsw.gov.au
 Develop your flood plan: www.seshomeemergencyplan.com.au

Dungog Shire Council

Flood Planning:
www.dungog.nsw.gov.au/build/flood-plain-management

Dungog Town Centre Flood Warning System *Know your plan*

TRIGGER/ACTION		FLOOD TIMELINE
LEVEL 1 FORECAST ➤ Monitor: BOM Warnings at bom.gov.au/nsw/warnings/ ➤ Look for: » Williams River Flood Warning » Upper Hunter Severe Weather Warning ➤ Action: Monitor conditions and be aware		 1 - 3 Days
LEVEL 2 RAINING ➤ Monitor: River height at tinyurl.com/dungog-latest tinyurl.com/dungog-plot ➤ Look for: » "Myall Creek at Dungog" » Levels above 0.3m ➤ Action: Use judgement and begin evacuation preparation		 Hours
LEVEL 3 LEVEL >2m ➤ Monitor: Surroundings ➤ Look for: Rising flood waters ➤ Action: Begin evacuation		 1 hour or less
LEVEL 4 SIREN ➤ Monitor: Siren ➤ Look for: Loud 'WHOOOP' for 5 minutes followed by 15 minutes silence ➤ Action: Evacuate immediately		 Imminent



Dungog Town Centre Flood Warning System



Information Booklet

Dungog Town Centre Flood Warning System

Why do we need a flood warning system?

Dungog township is at high risk of flash flooding from Myall Creek. Floods of this kind can arrive with very little warning time and have catastrophic consequences. Those living in the flood plain may be unaware that a flood is occurring and emergency services may not be able to reach the town in time to alert them. In April 2015, extreme flooding of this nature caused three Dungog residents to lose their lives.

What a flood warning system does

- Provides guidance on what actions to take given certain triggers
- Provides the community and emergency services with up-to-date information to guide decision making
- Provides clear messaging to those at risk



What a flood warning system *doesn't* do

- Tell you what to do during a flood
- Tell you what your risks are
- Tell you what is going to happen at what time

How does our system work?

The first stage of the Dungog Town Centre Flood Warning System is driven by forecasts from the Bureau of Meteorology. When severe rain and flooding is predicted in the region, the NSW SES begins monitoring conditions in the area. You can view the current warnings at:

bom.gov.au/nsw/warnings/

The main information about local flooding is provided by the flood gauge installed near Hooke St in 2020. This gauge monitors flood levels in the backwater area of the township and sends alerts to emergency services as waters rise. During a flood you can monitor the latest flood levels at:

tinyurl.com/dungog-latest

tinyurl.com/dungog-plot

When flood levels begin reaching properties the siren will sound, alerting those residents at risk that they should evacuate immediately.

Key information:

- Hooke St is cut off at **0.4m** at the Dungog gauge
- The siren will sound at **2.85m** when the first house starts flooding
- The siren may sound earlier if water is rising quickly
- The siren will emit a **WHOOOP** tone, It will sound for **5 minutes on and 10 minutes off** continuously until the all clear is given
- The siren is designed to be **heard at critically impacted properties**. If you live in one of these properties please follow your pre-determined flood evacuation procedure when the siren sounds.
- You may also be able to hear the siren if your property is not impacted by rising flood waters.
- During the 2015 flood, waters rose by more than **3m in an hour**. Do not wait to evacuate just because there is no water in your house!
- **You are responsible for your own safety. Please go to the SES website to develop your flood plan — see back of this brochure for a link.**