

Latest Update on Council Services Following 80% Vaccination Rate

NSW passed the 80% vaccination rate on Friday 15 October 2021, and as a result, there have been further easing of restrictions across the state.

In order to visit a number of council facilities, customers aged 16 years and over must be able to show that they are fully vaccinated with two doses of an approved COVID-19 vaccination.

These facilities include:

- Council's Administration Building;
- Dungog Library;
- Dungog Visitor Information Centre; and
- Dungog and Clarence Town Pools.

Residents can obtain proof of their COVID-19 vaccinations through their:

- ✓ Medicare online account
- ✓ Express Plus Medicare app
- ✓ My Health Record
- ✓ Individual Healthcare Identifiers Service
- ✓ Australian Immunisation Register

Using your Medicare app on your smartphone, you can also now share your Proof of Vaccination certificate with the Service NSW app, which will allow you to check in and show your proof of vaccination at the same time.

You can find out more about this on the [NSW Government's website](#).

Anyone aged 16 years and over who cannot provide evidence of their COVID-19 vaccination status will be refused entry.

When visiting council's facilities, please remember that you are still required to wear an appropriate face mask where required, and check in using the QR code.

We appreciate your understanding and cooperation as we follow the directions of the NSW Public Health Order and continue working to keep our community safe.

Council's Waste Facility

- The Waste Facility's operating hours are: Monday, Thursday, Friday from 8am to 5pm, Saturday and Sunday from 8am until 12noon.

- Unvaccinated customers are now permitted to attend the Waste Facility.
- One person per 4m² requirement remains in place indoors, and one person per 2m² outdoors.
- Please ensure that you can pay fees electronically, as the premises are now cashless.
- The tip shop remains closed until further notice.
- Customers are required to stay in vehicles at all times (apart from engaging in the disposal of waste).

Waste Collection

- No change to existing waste collection services.
- Bulky green waste collections to continue as scheduled.

Council's Administration Building - including Customer Service Centre and Council Chambers

- Fully vaccinated visitors are permitted in council's Administration Building, including the Customer Service Centre and Council Chambers.
- Council's Customer Service Centre and Service NSW have both returned to their normal opening hours: Monday to Friday, 8.45am to 4.30pm.
- Visitors are required to provide proof of their COVID-19 vaccination status, wear a mask, and check in via the QR code prior to entry.
- Masks are required to be worn in the Customer Service Centre area and Council Chambers, including during Council Meetings.

Masks may only be removed during Council Meetings when the Chair or an individual is giving public address, as per advice from the Office of Local Government.

- One person per 4m² requirements remain in place.

Visitor Information Services

- Fully vaccinated visitors are permitted in the Visitors Information Centre.

- Visitors are required to provide proof of their COVID-19 vaccination status, wear a mask, and check in via the QR code prior to entry.
- One person per 4m² requirements remain in place.

Library Service

- Dungog Library is currently operating under restricted hours. Fully vaccinated visitors are permitted in the Library.
- Click & Collect options are available for people who are not fully vaccinated.
- Visitors are required to provide proof of their COVID-19 vaccination status, wear a mask, and check in via the QR code prior to entry.

Inspections

Building inspections, engineering inspections, rangers and environmental compliance:

- Services are continuing where COVID-safe practices are followed.
- Environmental health inspections will resume subject to COVID-safe practices.
- Fully vaccinated staff are permitted to inspect premises which only allow fully vaccinated adults to enter.

Contractors and CAPEX Works

- Construction works and capital works will continue practicing current COVID-safe measures.
- Contractors will adhere to revised safety plans in line with the current Public Health Orders.

Caravan Parks and Dungog Showground

- Williams River Caravan Park is open, and there is no requirement under the Public Health Order for proof of vaccination to be provided by visitors.
- As a recreation facility (major), Dungog Showground and its camping area are both closed under the current Public Health Order.

Halls

- Halls are currently defined as an 'indoor recreation facility' under the Public Health Orders.
- Indoor recreation facilities are only available to people who are fully vaccinated.
- Visitors are required to provide proof of their COVID-19 vaccination status, wear a mask, and check in via the QR code prior to entry.
- Council staff are liaising with management committees and user groups in relation to this requirement.

Swimming Pools

- Public swimming pool operators will need to take reasonable steps to ensure all people aged 16 and over on the premises are fully vaccinated or have a medical exemption.

This includes staff, volunteers, visitors and contractors.

Guidance for Businesses

Further guidance for local small businesses is available on the [NSW Government's website](#).

More Information

Council will provide more information and updates to the community as they are available.

We appreciate the community's cooperation as we continue to work through the latest changes to the NSW Government's Public Health Orders.